

16 May 2012

Fax No.: 37699699

Sunflower Travel Service Limited  
9/F, Millennium City 6,  
392 Kwun Tong Road,  
Kwun Tong, Kowloon,  
Hong Kong

Dear Sir (*Person in charge*),

Re: Beijing Tour

I would like to express my deep and sincere thank you for "*Sunflower Travel Service Limited*" providing a good service and wonderful journey while my staying in Beijing.

I would like especially to compliment Mr. Tat Wong (*Tour Leader*), who was very professional, polite, patient and helped me with all my questions.

For instance, I am a US passport holder and arranged to visit Taiwan (*on Friday 11<sup>th</sup> May 2012*) right after finished my Beijing Tour. Then on the (6<sup>th</sup> May 2012) in Beijing, I realized that the availability of my US passport was less than six month. Therefore, I may turn down by Taiwan Immigration Department. With only few days left to my Taiwan trip. I was so anxious and upset and don't know what to do, also time is running out.


After explaining my case to Mr. Wong (Tat) he has been so patient and helpful, not only giving me good advised, although it is out of his duties. He also lends me his mobile phone to make all the necessary calls in order for me to settle this matter.

With Mr. Wong (Tat) 's advised, I ask my US family to send me my effective "HKSAR passport" by express in a very tight schedule. Luckily, my "HKSAR passport" arrived in HK on time and allowed me to go to Taiwan eventually and I also have a wonderful trip in Taiwan with my family.

The friendliness and professionalism of Mr. Wong (Tat) will stay in my heart. I will certainly recommend "*Sunflower Travel Service Limited*" to all my friends and relatives.

I wish Mr. Wong (Tat) and "*Sunflower Travel Service Limited*" prosperity and successful business in year of 2012.

Warm regards,

  
Mobile: 97596116